



Real Simple Energy

Statement

Date: MM/DD/YYYY

Invoice #: Account#_001

Customer #: Account#

To: Name
Street Address
City, State, Zip Code

Service dates		Usage (kWh)	Payment Terms	Total
3-Jan-20	2-Feb-20	1,032	Auto-pay charged 3 days after receipt of this statement	\$101.70

Average all-in rate (\$/kWh) this period	Lifetime savings with Real Simple Energy*
\$0.099	\$1,536

Description	Total
Energy charge	\$ 40.72
Transmission charge (\$0, combined with Energy charge)	48.15
Sales & Gross Receipt Taxes	3.83
One-time charges from TDSP	-
Real Simple Energy Fixed Rate Service Fee	9.00
Total	\$ 101.70

*Average savings is based upon reported rates from the US Energy Information Administration and observable market rates.

You are ALWAYS enrolled in auto-pay with Real Simple Energy

Thank you for your business!

2211 Norfolk St, Suite 350, Houston, TX 77098 | 877-789-5350 | support@realsimpleenergy.com



Sample Customer
123 ELM ST
City, TX 77000

Account Summary

Acct #: 1234567890 Bill	
Date: MM/DD/YYYY	Bill #: B00000000000
Amount Due: \$92.70	Due by: MM/DD/YYYY
Amount Enclosed : \$	
Do Not Pay - Auto Credit Card Payment Scheduled on Due Date	

DISCOUNT POWER
P.O. Box 4395
Houston, TX 77210-4395

....Please return this portion with your payment



Acct #: 1234567890 Bill #: B0000000000000 Bill Date : MM/DD/YYYY Page: 1 of 2

Sample Customer
123 ELM ST
City, TX 77000

Service at ESI ID #: 10089000000000000000
123 ELM ST
City, TX 77000

Bill Date: MM/DD/YYYY Bill Period – MM/DD/YYYY thru MM/DD/YYYY

PUC License No. 10161
713-423-6970
877-909-POWER
281-781-2299

Previous Balance	New Charges	Payments/Adj.	Due Amount	Due Date
\$0.00	\$92.70	\$0.00	\$92.70	04/04/18

Meter	Type	? Dates	Current Meter Read	Previous Meter Read	Multiplier	kWh Usage
00000000	ACT	02/12 - 03/10	17571	16539	1	1032.00

Outages and Emergencies at any time.
Please Contact Centerpoint Energy (800)332-7143

DISCOUNT POWER

Customer Care Hours:
Monday - Friday from 8:00 AM - 6:00 PM CST and Saturdays from 9:00 AM - 1:00 PM CST

Excluding Holidays.

For more information about residential electric service, please visit www.powertochoose.com

Current Charges

Electric Service

Energy Charge 1,032 KWh @ \$0.03946 Per KWh.....	\$40.72
TDU Delivery Charges.....	\$48.15
Sales & Gross Receipt Taxes	
City Tax.....	\$1.06
Gross Receipt Reimb.....	\$2.59
PUC Assessment.....	\$0.18

Payments and Adjustments

Previous Balance.....	\$0.00
Payments and Adjustments	\$0.00
Total Payments/Adjustments.....	\$0.00
Total Current Charges.....	\$92.70
Total Amount Due.....	\$92.70

The average price you paid for electric service this month is 8.9¢ per kWh. Notice to customers concerning Critical Care Residential Customer and Chronic Condition Residential Customer Status: If you are a residential customer and have a person permanently residing in your home who has: - Been diagnosed by a physician as having a serious medical condition that requires an electric-powered medical device or electric heating or cooling to prevent the impairment of a major life function through a significant deterioration or exacerbation of the person's medical condition; - Been diagnosed by a physician as being dependent upon an electric-powered medical device to sustain life. You can apply for certain protections by contacting your Retail Electric Provider for an application. You have a contract valid from.

If you believe this bill includes any unauthorized charges, please contact us @ 713-423-6970 or via email @ customercare@discountpower.com. If you are unsatisfied with our response to your inquiry or complaint, you may file a complaint by contacting the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711 3326 or phone (512) 936 7120 or toll free (888)782-8477. Hearing and speech impaired individuals with text telephones



Acct # : 1234567890 Bill # : B0000000000 Bill Date : MM/DD/YYYY

Page: 2 of 2

PUC License No. 10161

(TTY) may contact the commission at (512)-936-7136. You have the opportunity to voluntarily donate money to the Discount Power bill payment assistance program on the bill.

Questions concerning your bill? Call

Emergency Contact Numbers: CENTERPOINT AREA: (800) 332-7143

713-423-6970

ONCOR AREA: (888)313-4747

877-909-POWER

AEP TEXAS CENTRAL AREA : (866) 223-8508

281-781-2299

TEXAS NEW MEXICO POWER AREA: (888) 866-7456

AEP NORTH AREA: (866) 223- 8508